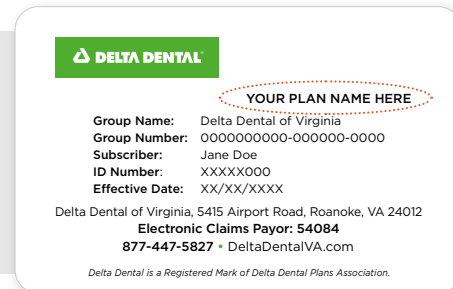




How to find an in-network dentist

Are you looking for a dentist with after-hours appointments, or do you need a general dentist for yourself and your family? Delta Dental of Virginia makes it easy to find a dentist who participates in your plan! Simply follow the steps to find a dentist near you.

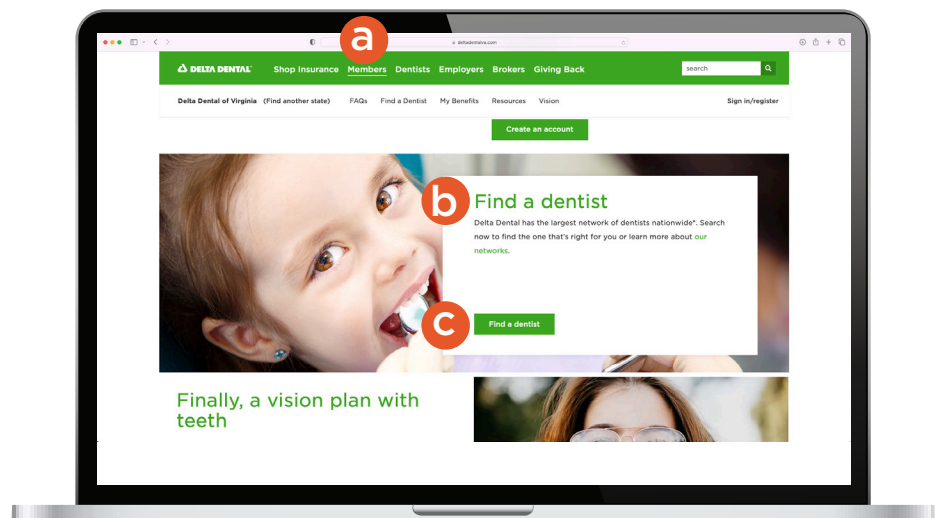
Locate the dental plan shown on the upper right corner of your Delta Dental ID card. You will need this information to find an in-network dentist using either our website or our mobile app.



Website steps

STEP 1

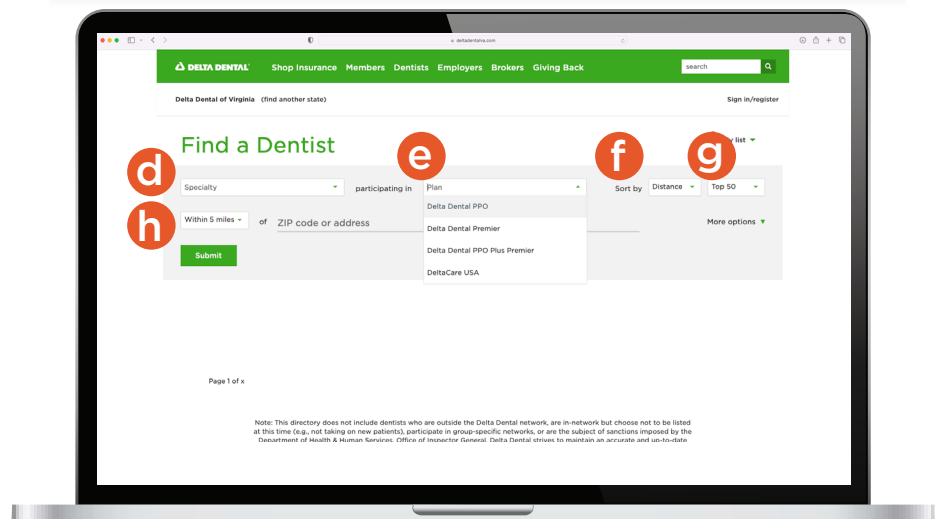
To find a network dentist online, visit DeltaDentalVA.com and click **a**. Members. Scroll down until you see the **b**. Find a dentist section and click **c**. Find a dentist.



STEP 2

Enter the **d**. Specialty of dentist you are looking for. Select **e**. your Plan (from your ID card). Choose **f**. how you'd like the results to be sorted. Then select **g**. how many results you would like to appear.

Then select the **h**. distance from your zip code or address you would like the dentist to be located within, and enter your zip code or full address.



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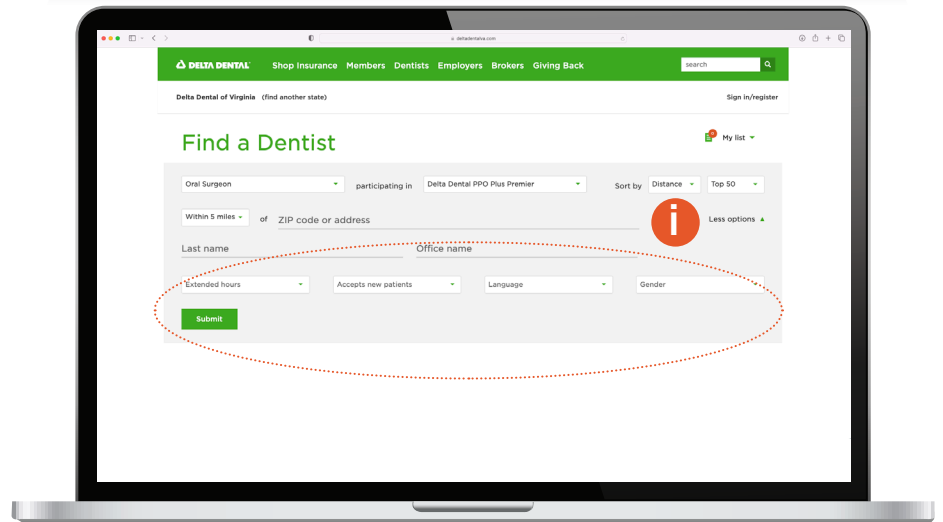
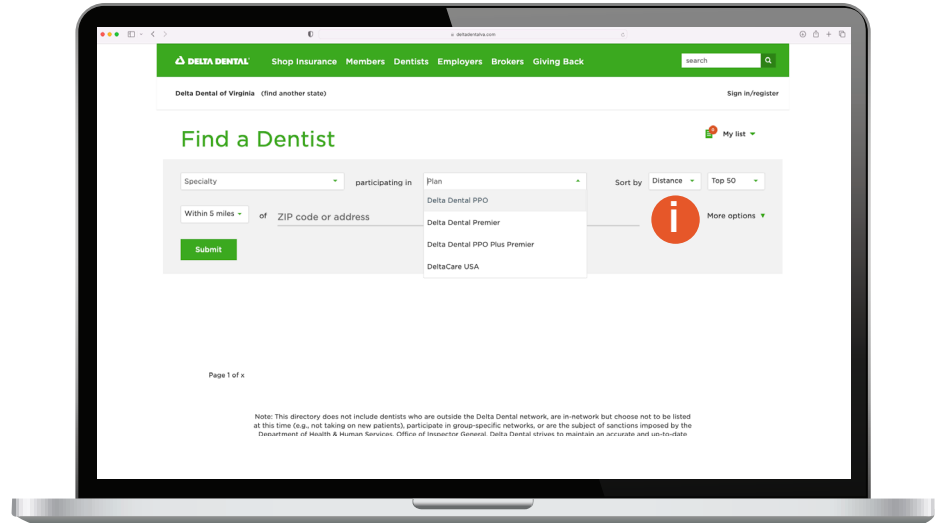


Steps to find an in-network dentist (cont.)

STEP 3

If you click **i**, more options, you can select from the four additional fields shown to further narrow your search results.

Clicking these dropdowns allows you to narrow results to show only those dentists who are accepting appointments after hours, dentists who speak a second language, or dentists who are currently accepting new patients—as a few examples.

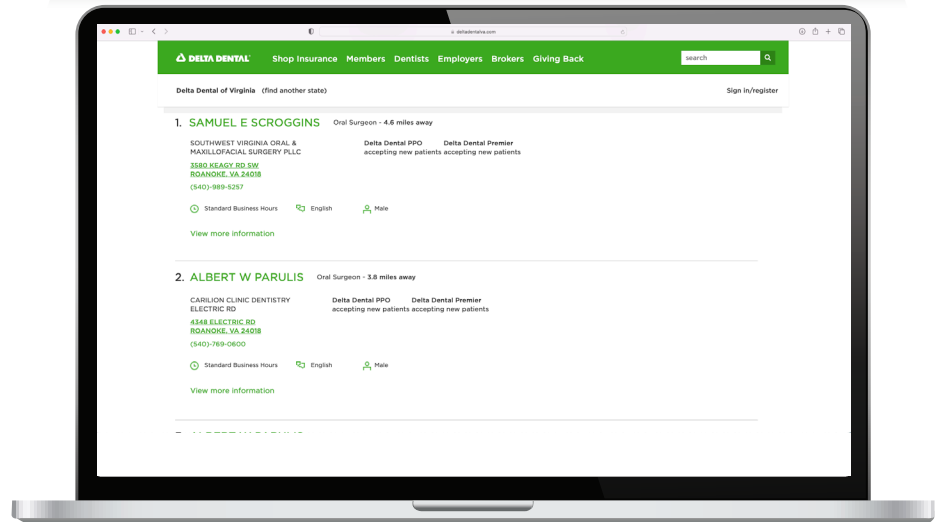


STEP 4

Once all of your preferred options are selected, click submit to show your results.

You have the freedom to go out-of-network but you may pay more out of pocket and could have to pay for dental services up front.

To nominate a non-participating dentist, look for a nomination form located at [DeltaDentalVA.com/members/resources](https://www.DeltaDentalVA.com/members/resources).



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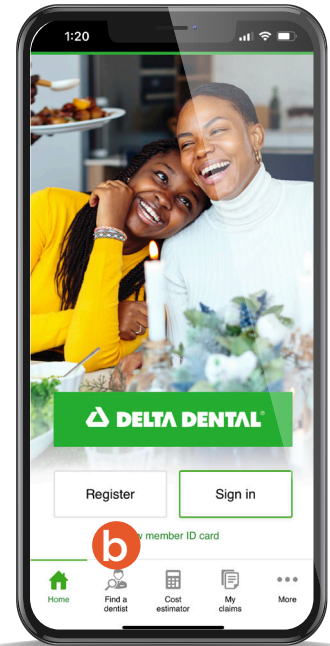
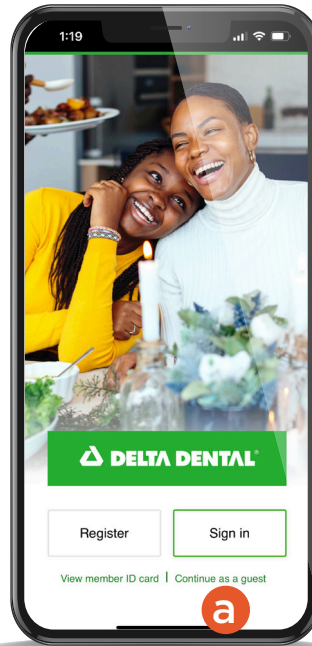
Steps to find an in-network dentist (cont.)

Mobile app steps

STEP 1

You can also find a dentist on our mobile app. You do not need to log in or create an account to use the find a dentist feature.

Simply select **a.** continue as a guest at the bottom of the home screen and then **b.** find a dentist on the next screen.

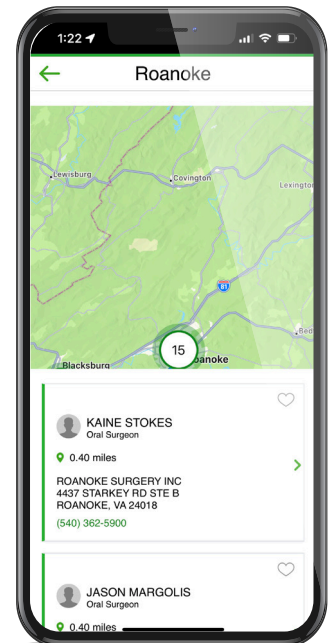
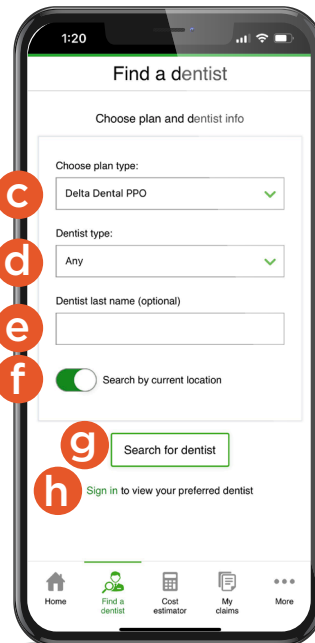


STEP 2

Enter your **c.** plan (from your ID card), and **d.** the type of dentist you are looking for.

Select **e.** the dentist's last name (optional). Select **f.** search by current location to find a dentist closest to your physical location, then **g.** search for dentist.

Once you select **g.** search for dentist, any dentists located near you will appear on both a map and as a list. If you have a preferred dentist you would like to reference in the future, create an account on the mobile app and **h.** sign in to save a preferred dentist list.



If you have issues, contact customer service at 800.237.6060 for assistance.